



Website Privacy and Terms of Use Policy

Policy Number: IT-0010.2

Effective Date: [Immediately]

Last Reviewed: [10/11/2024]

Next Review Date: [10/11/2025]

This policy outlines how **SucroCan Sourcing LLC** collects, uses, and protects the personal information of users visiting our website, <https://sucro.us/>, as well as the terms of use for accessing and interacting with our site. This policy ensures transparency about user privacy and establishes guidelines for proper website usage.

Scope:

This policy applies to all visitors and users of the website <https://sucro.us/>, including those who provide personal information or engage with content on the site.

1. Privacy Policy

Information Collection:

- **Personal Data:** We collect personal information when users voluntarily submit forms on the website, such as name, email address, phone number, and other contact details. This information is collected to provide relevant services, respond to inquiries, and improve user experience.
- **Automatic Data Collection:** We also collect non-personal data such as IP addresses, browser types, and pages visited through the use of cookies and similar tracking technologies. This information is used to analyze website performance and user behavior.

Use of Information:

- **Service Delivery:** Personal information is used to deliver requested services, respond to inquiries, and manage user accounts.
- **Communication:** We may use your contact details to send newsletters, promotional materials, or updates about our services. You can opt out of these communications at any time.
- **Analytics:** Non-personal data is used for website analytics to improve performance, user experience, and design optimization.
- **Legal Compliance:** Your information may be shared when required by law or to protect our legal rights.

Data Storage and Protection:

- **Data Security:** We take appropriate security measures to protect personal information from unauthorized access, alteration, disclosure, or destruction. This includes encrypted storage and secure data transmission methods.



- **Data Retention:** Personal information will be retained only for as long as necessary to fulfill the purposes outlined in this policy or as required by law.

Third-Party Sharing:

- We do not sell or share your personal information with third parties for marketing purposes. However, we may share data with trusted service providers who assist us in operating the website or conducting business operations.

Cookies:

- **Definition:** Cookies are small data files stored on your device that help us improve your website experience.
- **Usage:** We use cookies to remember user preferences, analyze website traffic, and offer personalized content. You can manage or disable cookies in your browser settings.

Your Rights:

- **Access and Correction:** Users have the right to access, update, or request deletion of their personal information. For requests, contact it@sucro.us.
 - **Data Protection Rights:** Users have the right to restrict or object to the processing of their data under applicable data protection laws, including GDPR, CCPA, etc.
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2. Terms of Use

Acceptance of Terms:

- By accessing and using <https://sucro.us/>, you agree to comply with these terms of use. If you do not agree with any part of these terms, you should not use the website.

Permitted Use:

- **Website Access:** Users are granted a non-exclusive, non-transferable license to access the website for personal, non-commercial use.
- **Content Usage:** All content on the website, including text, graphics, logos, and images, is the property of **SucroCan Sourcing LLC**. It may not be copied, reproduced, or distributed without prior written consent.

Prohibited Use:

- Users are prohibited from using the website for any unlawful or harmful activities, including, but not limited to, the dissemination of viruses, unauthorized access to systems, or harassment of other users.
- Users may not attempt to bypass security measures or interfere with the website's normal functionality.



User-Generated Content:

- Any content uploaded or submitted by users, such as comments or feedback, must be lawful, non-infringing, and in compliance with these terms. By submitting content, users grant **SucroCan Sourcing LLC** the right to use and display this content.

External Links:

- The website may contain links to third-party websites or services. **SucroCan Sourcing LLC** is not responsible for the content or privacy practices of these external sites.

Changes to Terms and Policy:

- **SucroCan Sourcing LLC** reserves the right to update or modify this privacy policy and terms of use at any time. Changes will be posted on this page, and continued use of the website constitutes acceptance of the revised terms.

Disclaimer:

- **No Warranty:** The website and its content are provided “as is,” without any warranties, express or implied, regarding the accuracy, reliability, or availability of the website.
 - **Limitation of Liability:** **SucroCan Sourcing LLC** is not liable for any direct or indirect damages arising from the use or inability to use the website.
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Compliance:

- All users must comply with this policy. Violations may result in restricted access to the website or legal actions as deemed necessary.

Review and Amendments:

- This policy will be reviewed annually and updated as needed to reflect changes in data protection laws or company practices.

Contact Information:

- For privacy-related questions or requests, and for general inquiries regarding website usage, please contact it@sucro.us or hr@sucro.us.